

# Gift Planning Landscape: An Overview

Dien Yuen, JD/LLM, CAP®, AEP® Crystal Thompkins, CSPG, CAP® January 2024

# INTRODUCTION

This gift planning landscape and marketplace overview was created to serve as a useful learning and discussion tool for those new to the field.

The overview and vendor list are not meant to be exhaustive. We are also not endorsing any organizations or companies. If we have miscategorized your group or if we missed it, please email us at <a href="mailto:learn@daylightadvisors.com">learn@daylightadvisors.com</a>.



<u>Dien Yuen</u> CEO, Daylight Advisors



<u>Crystal Thompkins</u> Director of Impact, Daylight Advisors

We appreciate the guidance and input from our gift planning colleagues:



<u>Donna Bandelloni</u> Senior. Consulting Assoc., Heaton Smith Group



Kinna Clark
Senior Director of
Development & Gift
Planning, UNC
System Office



Tom Horton
International
Director of Gift
Planning, Guide
Dogs for the Blind



Rebecca Locke
Executive.
Director of Gift
Planning,
American Red
Cross



Cris Chaparro Lutz
Asst. VP of Gift
Planning, The
Huntington Library, Art
Museum, and Botanical
Gardens



<u>David Russo</u>
Assoc. Director of
Gift Planning,
Lucile Packard
Foundation for
Children's Health

# **GIFT PLANNING LANDSCAPE: OVERVIEW**



ENGAGE YOUR DONORS		ENLIST ADVISORS		ENTRUSTED BY DONORS		EVOLVE & LEARN	
Legacy Movements	Estate Planning Docs Online	Planned Giving Consultants	Planned Giving Administrators	Planned Giving Methods		Training & Certification	Conferences & Symposiums
Planned Giving Marketing	Planned Giving Software	Professional Advisors		Complex Assets		Local Planned Giving Councils	Media & Publications
CRM	Prospect Research	Attorneys (Estate & Tax))	Attorneys (Tax Exempt)	Intermediaries: community foundations, DAF sponsoring orgs		National Professional	Affiliated Philanthropy &
		Financial Advisors	CPAs	Crypto	Real Estate	Advisor Networks	Fundraising Groups
		Philanthropy Advisors	Insurance Advisors	Art	Business Interests		
		Exit Planning Professionals	Appraisers	Post Gift Support			
				Bequest Admin & Mgmt	IRA Custodians		

Access the list of representative vendors in the gift planning marketplace.

© 2024 Daylight Advisors, Inc. All rights reserved.

# **ENGAGE YOUR DONORS**

### **Legacy Movements**

Advisors and nonprofits are working together to encourage community members to become legacy donors. These are usually public awareness campaigns to educate and build trust in the sector. Some groups, like <u>Leave 10</u>, enable individuals to pledge a percentage of their estate to philanthropy.

### **Planned Giving Marketing**

Large and small marketing firms offer various planned giving materials to nonprofits and their donors. Some vendors offer online marketing campaigns that include educational planned giving software for donors. Others focus on providing hard-copy literature and donor stories.

### **Planned Giving Software**

Several firms offer software to run illustrations on charitable remainder trusts (CRTs), charitable lead trusts (CLTs), and charitable gift annuities (CGAs). These illustrations help donors understand the tax consequences, payment amounts, life expectancy, etc. of their gift. In addition, some software providers offer nonprofits a way to manage and account for their expectancies.

### **Estate Planning Online**

Online estate planning software groups work with nonprofits to offer these documents to their prospect base in hopes of identifying legacy gifts.

Approximately <u>67% of Americans</u> do not have an estate plan.

### **Prospect Research (Donor Screening)**

Data on donors help us qualify potential planned giving prospects. Some data can be collected through good relationship building. Other data may require the help of a vendor. Examples of data that help identify planned giving prospects include donors' backgrounds, past giving histories, wealth indicators, and philanthropic motivations.

### **CRM**

A good client relationship management (CRM) software or process helps the planned giving professional manage their portfolio of prospects and donors. There are many variations of CRMs in the field

# **ENLIST ADVISORS (FOR SUPPORT SERVICES)**

### **Planned Giving Consultants**

Planned giving consultants are engaged by the nonprofit to grow or strengthen their planned giving program. For new planned giving programs, these consultants can help craft a case statement, create or revise a gift planning acceptance policy, train staff to have planned giving conversations, or get the board excited about the program. They may offer templates and policies.

Some consultants work on their own, in a small firm, or some may be part of a larger fundraising consulting group.

Generally, they charge per hour, by project, or as a monthly retainer.

### **Planned Giving Administrators**

Not all nonprofits can manage planned gifts in-house. Some firms provide planned giving administration services. These services may include payments to donors from CGAs or CRTs, completing tax forms such as 1099-Rs and K1s, computing the values of each gift annuity or a pool, creating reserve reports for state filings, etc. Qualified firms may also provide investment management services.

Fees vary depending on size of program and services rendered.

Example: For trusts larger than \$500,000 funded by cash or marketable securities, <u>Charitable Solutions LLC</u> charges 2% for the first million and includes administrative services, including investment and custody fees.

### **Attorneys (Charitable/Tax Exempt)**

Planned giving involves a coordination of policies and processes that may require legal opinions and assistance. Engaging attorneys with a specialization in charitable or tax exempt organizations and familiarity with planned gifts will reduce risks while increasing the ability to take on gifts.

### **Appraisers/Appraiser Networks**

Donors and nonprofits may need a qualified appraisal of certain gifts and those over particular dollar amounts. Having access to certified appraisers and knowing generally how they work will streamline the acceptance of gifts.

# **ENLIST ADVISORS (FOR REFERRALS, ADVICE, VOLUNTEERS)**

### **Professional Advisors**

Planned giving professionals generally engage professional advisors by inviting them to join a professional advisory council or attending special advisor events. These advisors can provide vital technical support if you run into a question you are unfamiliar with. They can also be your volunteer-speakers at professional advisor events, giving greater credibility to your planned giving program.

If engaged and properly trained to bring up philanthropy and planned giving, your professional advisory group may be your best referral source.

Many articles, podcasts, and books cover this topic. You may also want to learn how your peers manage and recruit their advisory groups.

Financial/Wealth Professionals

**Family Office Advisor** 

**Estate Planning Attorneys** 

**Tax Planning Attorneys** 

**CPAs/Accountants** 

**Insurance Planners** 

**Philanthropy Advisors** 

**Trust Officers** 

**Exit Planning Professionals** 

**Real Estate Agents** 

High-net worth families turn to their financial advisor (41%), lawyer (36%), and tax accountant (17%) for help in making decisions for their wealth distribution plans.

- Cerulli, U.S. HNW and UHNW Markets, 2021

Clients who receive charitable planning are more loyal and likely to recommend their advisor compared to those who don't (measured by a higher Net promoter Score®).

- The 2020 Fidelity Investor Insights Study

# **ENTRUSTED BY DONORS (PLANNED GIVING METHODS)**

### **Planned Giving Methods**

Gift planners help donors achieve their philanthropic goals while helping the charitable organization fulfill their mission. This may require the gift planner to come up with creative solutions that take into account the financial needs of the prospective donor.

There are various methods of making charitable gifts. An outright contribution to the charitable organization is the most straightforward. Other times, a donor may wish to retain a financial interest while making an irrevocable charitable gift (split-interest gift).

A majority of planned gifts are bequests. However, having a conversational knowledge of advanced planned giving methods will put you in a better position to help the donor explore options they may be unfamiliar with.

### **Outright Gifts**

- Bequests
- Life Insurance
- Retirement Plans

**Donor-Advised Funds** 

**Private Foundations** 

### Split Interest/Life Income Gifts

- Charitable Remainder Trusts
- Charitable Gift Annuities
- Pooled Income Funds

### Gifts that Protect Assets

- Charitable Lead Trusts
- Life Estates
- Bargain Sales

**Conservation Easements** 

The average size per annuity of all gift annuities issued in the previous fiscal year was \$98,904.

- <u>2021 Survey of Charitable</u> Gift Annuities, ACGA

"Nonprofits that employ at least one person focused on planned giving experienced a 293% increase in legacy gift revenue over nonprofits with part-time staff."

- The State of Planned Giving in Fundraising, CCS, 2023

# **ENTRUSTED BY DONORS (ASSET CHOICE & POST GIFT MANAGEMENT)**

### **Complex Assets**

Using the right assets to make a charitable contribution may be more tax-efficient for the donor and maximize the impact of their gift.

Complex assets are generally defined as beyond cash/cash equivalents and publicly traded stocks. Examples of complex assets include:

- Bitcoin and other cryptocurrencies
- Real Estate
- Business Interests (restricted stock, LLC and partnership interests, private company C- corp stock, private company S-corp stock)
- Art & Collectibles

### **Intermediaries**

Accepting complex assets may require more work and coordination amongst the donor's advisors. Sometimes, it may be easier to involve an intermediary like your local community foundation as they may have more experience accepting these assets. They will liquidate the asset and the proceeds can be granted to the nonprofit.

<u>Fidelity Charitable</u> has processed more than \$7.4B in complex assets since inception; reviewing more than 500 opportunities each year.

In 2023, 56% of contributions to Schwab Charitable were in the form of non-cash assets.

### **Bequest Admin & Mgmt**

In 2022, giving by bequest totaled an estimated \$45.60B per GivingUSA.

"Many charities struggle with organizing spreadsheets, paper files, and/or unsuitable programs to keep track of their numerous charitable bequests." Sandra Price, <u>TrueBQuest</u>

### **IRA Custodians**

43% of organizations stated they experienced difficulty in collecting beneficiary proceeds from one or more IRA administrators.

Johni Hays leads the <u>RIFT project</u>, a database of materials to help them file and timely received IRA beneficiary distributions.

# **EVOLVE & LEARN**

### **Planned Giving Training Programs**

A combination of technical and soft skills is required to be a successful planned giving professional. These are developed through specialized professional development offerings and on-the-job training. Variations of planned giving courses and certificate programs are available for those new to the field or at the master-level.

### **Conferences & Symposiums**

Skills-building and networking opportunities are available through conferences and events. Many planned giving councils organize gatherings for their members. In some areas, regional conferences bring a more diverse group of professionals together. Attending affiliated professional advisor events helps with learning, relationship building, and referral opportunities.

### **Local Planned Giving Councils**

Local planned giving councils offer education and networking opportunities. They are usually the go-to membership group for many planned giving professionals. The National Association of Charitable Gift Planners (CGP) has a <u>list of local councils</u> organized by state.

### National Professional Advisor Networks

We work within the intersection of several disciplines to engage and steward our donors. Understanding how advisors are compensated, their language, their process for achieving client goals, and their approach to the philanthropic conversation allows us to be more effective in our work.

### **Affiliated Philanthropy & Fundraising Groups**

We are part of a larger ecosystem of professionals who serve the donor/client: diverse membership groups and networks in the broader philanthropic space support referrals, collaborative learning, and field-building.

### **Media & Publications**

Staying on top of planned giving news and general giving trends helps us better engage our donors. Print, podcasts, books, and other media are available for planned giving professionals.

# GIFT PLANNING MARKETPLACE: VENDORS & PROVIDERS

<u>Access</u> the list of representative vendors in the gift planning marketplace. Suggestions? Send to learn@daylightadvisors.com.



# © 2024 Daylight Advisors, Inc. All rights reserved.

# **Daylight Advisors**

is a global professional
development platform where
advisors can find the knowledge,
ideas, and community to support
their passion for growth, service,
and philanthropic outcomes. By
lighting the way for new
approaches, we accelerate and

democratize who acts for social impact, how, and with whom.

daylightadvisors.com